



COMMUNITY DIAGNOSTIC HUBS

Transforming diagnostic provision across the NHS

A collaborative partnership between the NHS
and InHealth

INHEALTH | MAKING HEALTHCARE BETTER

Our Community Diagnostic Hubs – a proven model to reduce waits and speed up diagnosis



InHealth operates **11 fully staffed Community Diagnostic Hubs** across the UK which we have designed and built



Our state-of-the-art Hubs provide a **wide range of diagnostic and screening services**



30% of our patients choose to use our **Patient Portal** to book their appointments for a fully digital experience



Our Community Diagnostic Hub in Ealing is featured as a **Case Study** in **Professor Sir Mike Richards' report: Diagnostics: Recovery and Renewal**



All our CDHs are rated **“Good”** by the **CQC** with many examples of **“Outstanding”** practice identified



Patient Satisfaction rate of **+98%** and **DNA rates <4%**



Our existing CDH network has been **operating for over 10 years** and is open 14 hours each day, 7 days a week



Our dedicated Patient Referral Centre delivers a **fully-managed referral pathway** where patients choose their own appointments and handles over **1 million** calls each year.



Clinical Triage Service provided virtually by our network of clinicians.

Partnering with the NHS to deliver an integrated Community Diagnostic Hub Network



We are **agile** and have everything in place to provide stand-alone, **COVID-safe** Community Diagnostic Hubs as part of an integrated **physical and virtual diagnostic network**, fully aligned to NHSE's national strategy for Imaging Networks.

All our centres can be **NHS-branded**, located in convenient areas, including high-streets, retail spaces or new stand-alone facilities which are **accessible by patients** either by public or personal transport. They are state-of-the-art and provide an **excellent patient experience**.

Features

✓ Fully Capital Funded

InHealth can fund all capital and mobilisation costs, with funding available immediately, ready to deploy.

✓ Full range of Diagnostic Services

Flexed to local requirements including:

- MRI
- CT
- Endoscopy (JAG accredited)
- Phlebotomy
- Ultrasound & Echocardiography
- X-Ray & Dexa
- BPM & ECG
- Optical Coherence Tomography
- Diabetic Eye Screening, Bowel Screening Colonoscopy, Mammography
- Audiology

✓ Workforce

Collaboration is at the heart of InHealth's approach. We offer a flexible and tailorable model to staffing that meets the needs of the local healthcare economy. We have a successful track record of recruiting staff into the profession and we are expanding our apprenticeship and graduate schemes. We work closely with local Trusts to allow their staff to rotate through the CDHs.

✓ Interoperability & Virtual Professional Network

Secure free flow of images, connectivity between multi-vendor RIS & PACS optimisation of reporting capacity (including home reporting) to reduce outsourcing costs.

Interoperability between CDHs, NHS Trusts/Providers and GPs.

Partnering with the NHS to deliver an integrated Community Diagnostic Hub Network



Features

✓ Artificial Intelligence and Innovation

InHealth Ventures invests in emerging technologies from across the world allowing these innovations to be introduced to our services, improving both quality and productivity.

✓ Mobile Diagnostics

InHealth is the largest provider of mobile diagnostics in the UK with a growing fleet of over 100 mobile units. Our mobile services (rated Outstanding by the CQC) will complement Community Diagnostic Hubs by providing immediate capacity while CDHs are built and can continue to provide capacity to less accessible areas.

✓ Experienced Mobilisation Team

Our team of professionals collectively worked on the design and build of 11 Diagnostic Centres offering unparalleled experience and expertise.

✓ Procurement

Rapid routes to procurement via established NHS frameworks with options for Direct Award.



Road map

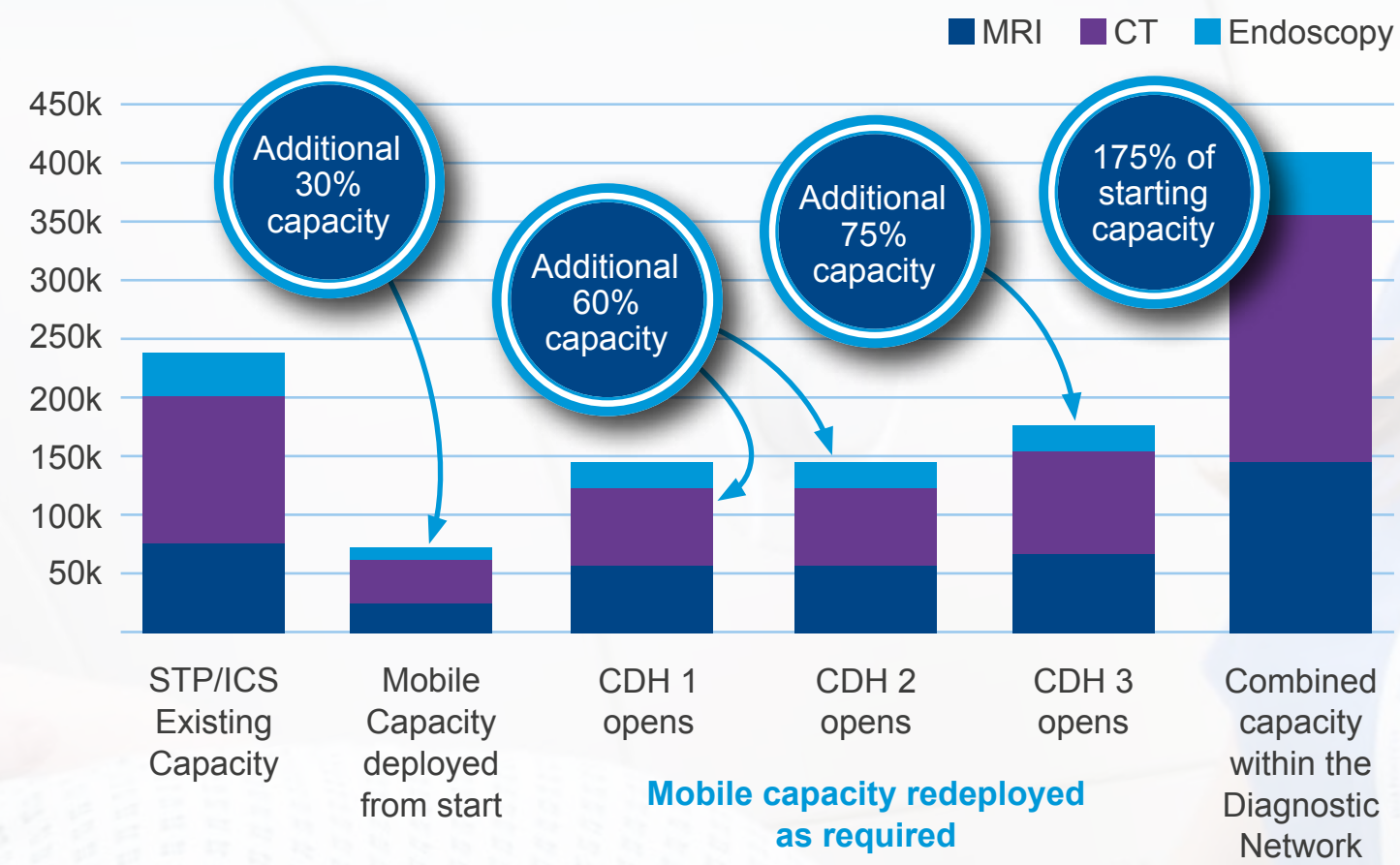


Providing immediate capacity, while long-term facilities are built

Immediate, interim mobile capacity to address waiting list backlog

1. Agree service configuration for STP/ICS
2. Dedicated mobile diagnostic capacity to bring and keep down waiting lists, while CDHs are built
3. Property identified, leases agreed, designs agreed, licence of works agreed, service contract signed (10-12 weeks)
4. Build programme for CDHs commences
5. CDHs become operational 4 - 5 months after service contract signed

Road Map – MRI, CT & Endo annualised volumes



This graph demonstrates how our CDH Road Map could apply to a typical STP/ICS (with a population of 1m).



InHealth services are delivered across hundreds of locations to 3 million patients each year



MRI



PET-CT



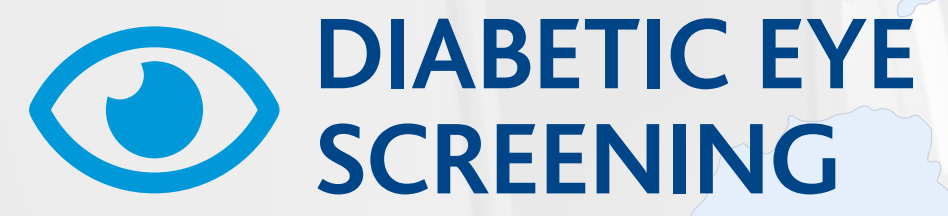
CHILD HEALTH INFORMATION SERVICES



CT



ULTRASOUND



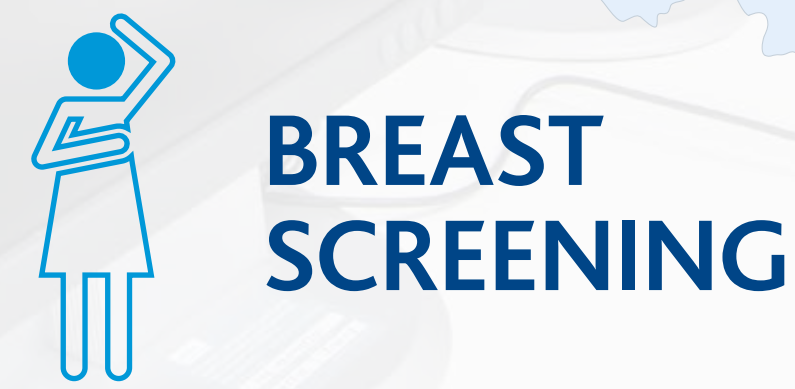
DIABETIC EYE SCREENING



ENDOSCOPY



X-RAY/DEXA



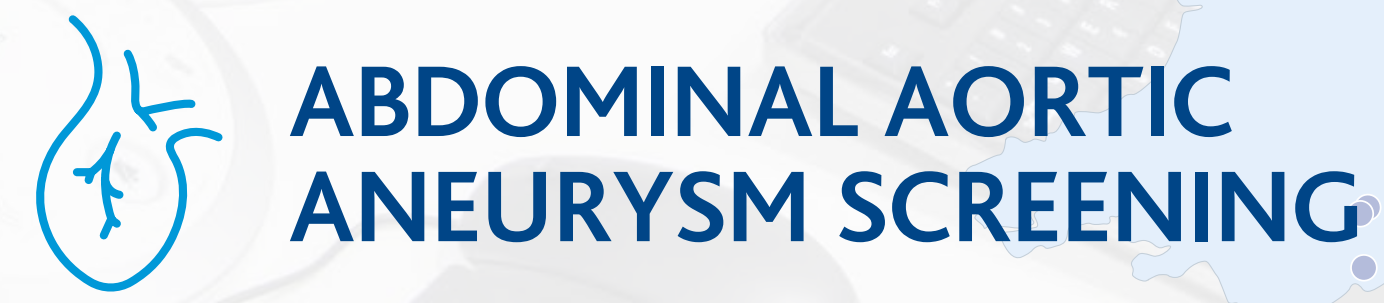
BREAST SCREENING



CARDIAC/ ECHOCARDIOGRAPHY

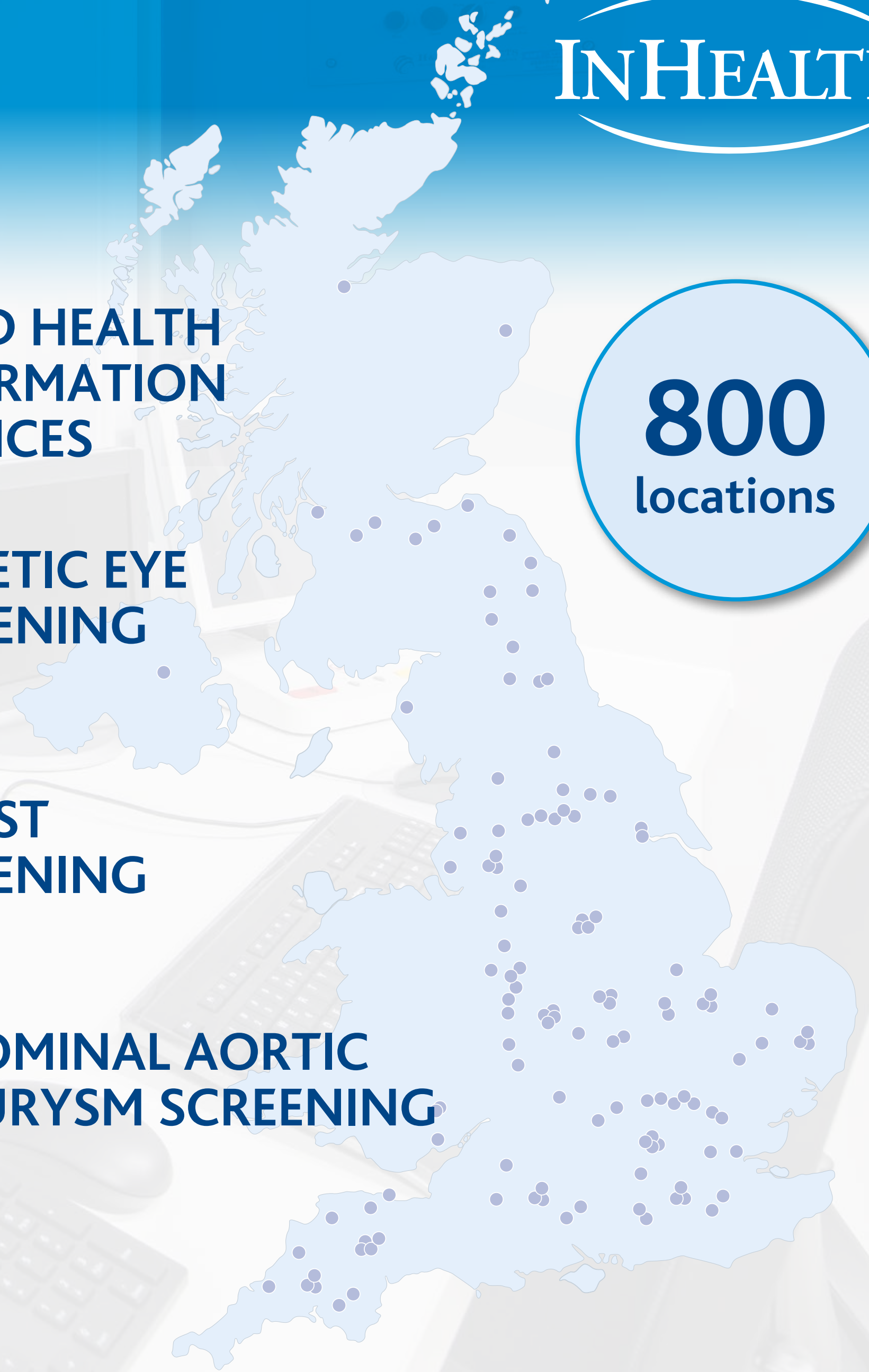


ENT/AUDIOLOGY



ABDOMINAL AORTIC ANEURYSM SCREENING

800 locations



Long term NHS partnerships to improve patient care



We were delighted that alongside the Northumbria Healthcare NHS Foundation Trust, InHealth won the “Partnering for the Future” award at the HSJ’s Partnership Awards in 2020.

InHealth have worked with Northumbria Healthcare Foundation Trust for more than 15 years helping it deliver a multi-site MRI service to a population of more than 500,000. The service has grown to provide over 30,000 scans each year across several sites, reducing waiting times from referral from 4.5 weeks to under 2 weeks, with high patient satisfaction rates.

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Trust



Passion



Care



Fresh Thinking

